# Link Multiple Systems (under one login name)



Evergreen

Security

Home

Choose the account they would like to mainly use to access all of their accounts. This is the login used to access the multiple accounts once it is set up.

Verify all usernames and passwords for the other accounts are easily accessible or known.

### Using the customer website:

- 1. Log into the Customer Website using the chosen customer account login.
- 2. Click the Login information icon at lower left.
- 3. Click **Link a System** if no systems have been linked or **Linked Systems** if there are existing linked systems.
- 4. Click Add.
- 5. In the *Login* text field, enter the login name to be linked.
- 6. In the *Password* text field, enter the password to the login to be linked.
- 7. Click Submit.
- 8. Verify the system to be linked, then click **Confirm**.

## Using the customer app:

- 1. Log into the Customer App using the chosen customer account login.
- 2. Tap in upper left.
- 3. Tap Login Information.
- 4. Tap Link a System if no systems have been linked or Linked Systems if there are existing linked systems.
- 5. Tap **Add**.
- 6. Enter the Login and Password for a secondary account.
- 7. Click Next.
- 8. Read instructions and then tap Confirm.

## To switch between accounts -

#### Using the customer website:

- 1. Log into the Customer Website.
- 2. Using the dropdown menu in the upper left, click to select the system to access.

#### Using the customer app:

- 1. Log into the Customer app.
- 2. Tap 📃 .
- 3. On the system description, tap  $\checkmark$  to show the other systems attached to the login.
- 4. Tap to select the system to access.

Visit *www.evergreensecurity.net* for more information. You will also find helpful how-to's and step-by-step instructions when you click the ? (in the upper right) while logged in to the Customer Website.

